

### And what a year it was!

The business we are all part of exists to make the world a better place. By enriching our lives and the lives of those around us through service to our clients and their customers. And while we can segment people into many categories, we all share the same human condition. Thanks to each of you for contributing to our mission to make the world a better place through service to others.

We are typically focused on the future and the great things we look to achieve in 2023. But we'd like to take this issue of the Complete News to celebrate what we accomplished in the past year. We have had a tremendous year to look back on...here then, are some highlights of 2022!



In 2022, we collaborated like never before, bringing together new team members from all over the world. While the change was challenging, the growth was undeniable. We look forward to continued growth in 20223





And in 2022, we achieved great success across our organization.



Great work like this is a result of great individuals working together to make each other better!

## Coach's Corner: Leveraging Your Strengths in 2023

You have strengths and weaknesses, just like every other person in the world. But few people intentionally take advantage of their strengths. **Imagine the impact you could have on your life and the lives of others by leveraging your strengths.**

There are many advantages to building and utilizing your strengths:

1. **You make a bigger impact on the world when you utilize your strengths more often.** The entire world benefits when you put your strengths to work on a regular basis.
2. **You can enhance your self-esteem by spending your time doing things at which you excel.** When you're good at something, it feels good to do it and builds confidence. When you do things poorly, the opposite tends to occur.
3. **You can boost your career.** Playing to your strengths will allow you to be more efficient and provide more value to your employer.

These are just a few of the benefits of making the most of your talents, abilities, and skills. What other benefits come to mind?

Read the full article [here](#).

## Now Hiring!



As we get ready for the new year, it's time to find great new team members to join us! You can always find our current open positions at:

<https://www.indeed.com/cmp/Complete-Recovery-1/jobs>

We are currently hiring for:

**1/9/2023 - RPM Collectors class of 10 (Jacksonville)**

**1/9/2023 - Part-time Waypoint Collectors class Jacksonville**

**1/10/2023 - Complete Equipment Class(JAX and T-ville)**

**Other positions:**

**Director of Compliance**

**Training Manager - Taylorsville, UT**



**And don't forget, referring people to work with us can pay! \$300 after a referred employee completes 90 days of employment!**

### Question of Week

This week's winner of *Question of the Week* is (drum roll please) And the winner is **Rachel Hugie**. **Rachel** works remotely in Utah but is sometimes seen in our Taylorsville office (SLCCO) for Rock Star luncheons . She correctly identified the difference between sympathy and empathy as "sympathy is when you share the feelings of another; empathy is when you understand the feelings of another but do not necessarily share them." And just by "reading" the newsletter, Rachel is \$10 richer!

### **This week's question\*:**

What was your favorite memory of 2022?

You get an entry on the prize wheel for a correct answer AND we'll post the winner in next week's edition of [The Complete News](#)!



Now there's an even easier way to submit your answers. [Click here](#) to submit your answer directly!

### **Feedback is a Gift!**

So do you want to recognize a co-worker? Do you have a great idea on how to improve our systems? Then click on The [Complete Feedback Form](#) today!



*And here is a quick tip: we post our podcasts on webex, but all of our podcasts can be found on [Anchor](#) and Spotify. Check out our latest episode, an interview with Tanner Campbell, a*

*Work Force force and rapper in our Lynnwood, WA office. [Click here](#) for the Complete Story!*

The Complete News committee is comprised of a diverse group of community members including: Miles Jensen, Candy Grady, Mariam Green (Taylorsville), Liz Rodriguez (Texas), Adrian Lopez (Bogota), Tammy Honeywell (Charlotte), Mduduzi Mabaso (Johannesburg), Kristina Sharova (Lynnwood, WA), Ellie Tripp (Solar)