

The Holidays are just around the corner!

At this time of year, we look forward to time with family and friends as we celebrate the many holidays. We wish you all a happy holiday season! Here are our hours of operation through the holidays.

November	Day	Note	All Centers	Notes
11/11/2022	Friday	Veterans Day		recognition
11/24/2022	Thursday	Thanksgiving	Closed	Paid Holiday for U.S employees, No make up hours at any site.
December	Day	Note	Colombia	Notes
12/6-12/7	Tue-Wed	Town Hall		Pam and Stacy Lead
12/14/2022	Wednesday	Offsite	Offsite	Executive Offsite
12/15/2022	Thursday	Offsite	Offsite	Leadership Offsite
12/24/2022	Saturday	Christmas Eve	Closed	Not paid.
12/25/2022	Sunday	Christmas	Closed	Paid Holiday for U.S employees
12/26/2022	Monday	Observed	Closed	Monday Observed
12/31/2022	Saturday	New Years Eve	Closed	Not paid.
1/1/2023	Sunday	New Years	Closed	Paid Holiday for U.S employees
1/2/2023	Monday	Observed	Closed	Monday Observed
January	Day	Note	All Centers	Notes
1/1/2023	Sunday	New Years	Closed	Paid Holiday for U.S employees
1/2/2023	Monday	Observed	Closed	Monday Observed

More Employees of the Month

completeRECOVERY

October Employee of the Month!

South Africa



Lerato Mdakane
Customer Experience Associate

LERATO MDAKANE
Customer Service Representative

I am self motivated first time mom, very audible and confident. I am very accommodative, I like outdoor activities and spending time with my family.

Raising my kid well motivates me, I will always go an extra mile to achieve that.

Complete Recovery always present opportunities and career growth, I appreciate having good team mates and great leadership.

completeRECOVERY

October Employee of the Month!

Taylorsville



Matt Dexter
Customer Experience Associate

I WAS BORN AUGUST 9TH 1984 AND ABSOLUTELY LOVE MUSIC WRITING AND PLAYING IT.

I HAVE PLAYED THE BASS SINCE I WAS 13 AND IM 38 NOW I ALSO KNOW HOW TO PLAY DRUMS AND GUITAR.

I ALSO ENJOY GOING TO CONCERTS AND HANGING WITH MY FRIENDS AND FAMILY.

MY HIDDEN TALENT IS I'M A DANCER.

November Anniversaries



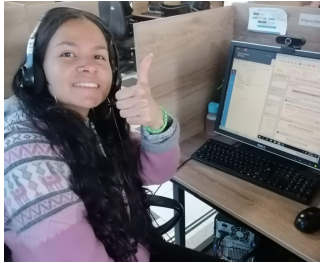
We are pleased to share this list of team members with a significant work anniversary in the month of November. Please join us in celebrating what they have accomplished and contributed to the success of our Complete family of companies.

Team Member	Location	Hire Day	Number of Years
Joseph (Joe) Killian Jr	Taylorsville	11/2	1
Hadeel Ayesb	Taylorsville	11/9	2
Teri Allread	Taylorsville	11/9	2
Amanada Romrell	New Orleans	11/5	4
Guadalupe Ramirez Espinoza	Taylorsville	11/14	4
Rosa Gutierrez Quezada	Lynnwood	11/8	4
Durga Gedela	Round Rock	11/27	4
Norma Salinas	Round Rock	11/27	5
Lisa Ruiz	Lynnwood	11/1	12
Darlene Williams	Charlotte	11/16	12
Leah Greene	Charlotte	11/17	19

News from Bogota!



The team in Colombia continues to excel. **Natalia Mejia** received Kudos from our colleagues at Comcast for doing such a great job on a call used in a calibration. They particularly liked her negotiation skills.



We also congratulate two winners of the XB Roulette, **Angela Fernandez** and **Nicolas Alarcon**.



And this past week, two team members really stood out for the customer feedback they received. Customers said they are patient, confident experts and really kind on their calls. Thank you **Minelly Martinez** and **Karol Avila** for being so awesome!



Upcoming Events

November 18th - T'Ville Chili Cook Off

November 24th - Thanksgiving Holiday - all centers closed

December 6th and 7th - Town Hall Meetings All Employee Meetings

December 14th and 15th - Quarterly Leadership Meetings

December 25th - Christmas!

Coming Soon: The Angel Tree

"No one has ever become poor by giving."

- Anne Frank

It is a holiday tradition at Complete to adopt families for the holiday season and provide items that can make a huge difference in their lives. In the coming weeks, we will be coordinating our

Angel Tree activities, where everyone will have the opportunity to pitch in and provide a great holiday gift or two to a worthy family.

"No one is useless in this world who lightens the burdens of another."

- Charles Dickens

Question of Week

This week's winner of *Question of the Week* is (drum roll please) And the winner is **Joe Tucker!** Joe is part of our team in Jacksonville, Florida. He correctly identified our Chief Strategy Officer is Howard George.

This week's question*:

What is Matt Dexter's hidden talent?

***All answers must be submitted by end of business Thursday to be included in the weekly drawing.**

Send a message with your answer directly **via Webex** to Chuck Krivanek!

And as always, we appreciate your feedback, which you can send to chuck.k@complete1.com



And here is a quick tip: we post our podcasts on webex, but all of our podcasts can be found on [Anchor](#) and Spotify.

The Complete News committee is comprised of a diverse group of community members including: Miles Jensen, Candy Grady, Mariam Green (Taylorsville), Liz Rodriguez (Texas), Adrian Lopez (Bogota), Tammy Honeywell (Charlotte), Mduduzi Mabaso (Johannesburg), Kristina Sharova (Lynnwood, WA), Ellie Tripp (Solar)