

Halloween is right around the corner!



Coming to a center near you! A Costume Contest Competition of global proportions! We are looking to host a local costume contest at each center, with the local winners going against each other in a global vote.



Look for details at a center near you! And if you're remote, Send in your pic to join the fun!



Welcome to our newest team members!

Always looking to stretch and grow, we have taken the bold step of hiring a combined class of Complete Recovery team members in both Taylorsville, UT and Jacksonville, FL. Creatively calling themselves the **Team \$Villes** and led by their terrific trainer, Reyna, we look forward to great things from this great team!



A Very Special Recognition



Congratulations to **Neka Williams**!

When a client sends you a special gift of socks along with a Certificate of Excellence, you know you must be doing something well. Our colleagues at COX Communications did just that this week, recognizing Neka as their Top Collections Agent for the month of August.

Neka has done it all at Complete for Amazon and now Waypoint, showing that a positive attitude combined with determination leads to great success!



A Celebration in South Africa!

Our colleagues in South Africa enjoyed their summer party this past week! I heard the food was outstanding!



Volunteering for the Holidays?



As the year winds down and we hit a traditional holiday season, it is a traditional time we think about volunteering and giving back to the community. If you are looking to volunteer, why not get paid? As Aaron mentioned recently, US based employees are eligible for a paid day off a year to volunteer in the community.

Interested in more information, send a message to Chuck Krivanek or discuss with your supervisor.

Upcoming Events

October 31st - Halloween! Costume Contest Announcement Coming Soon!

November 6th - Daylight Savings across the US

Question of Week

This week's winner of *Question of the Week* is (drum roll please) And the winner is **Tyana Utai!** Tyana is part of our training team in Taylorsville. She correctly answered that RPM has offices in Lynnwood, WA and Reno, NV and she read the newsletter!

This week's question*:

What client sent **Neka Williams** a gift of socks for being excellent at her job?

***All answers must be submitted by end of business Thursday to be included in the weekly drawing.**

Send a message with your answer directly **via Webex** to Chuck Krivanek!

And as always, we appreciate your feedback, which you can send to chuck.k@complete1.com



And here is a quick tip: we post our podcasts on webex, but all of our podcasts can be found on [Anchor](#) and Spotify.

The Complete News committee is comprised of a diverse group of community members including: Miles Jensen, Candy Grady, Mariam Green (Taylorsville), Liz Rodriguez (Texas), Tatiana Rodriguez (Bogota), Tammy Honeywell (Charlotte), Mduduzi Mabaso (Johannesburg), Kristina Sharova (Lynnwood, WA)