

The complete News

Updated: September 2, 2022

In Honor of All Those Who Labor



What's the meaning of Labor day?

Labor Day is a day to honor workers and commemorate the labor movement. The day is often marked by parades and political demonstrations focused on the rights of workers and proper working conditions. Labor Day is observed in many places but is sometimes called International Workers' Day or simply Workers' Day.

In recognition of this holiday, all of our operations are closed on Monday, September 5th, 2022.

Now Hiring!

Based on our continued success, our clients are looking to trust us with more of their customer accounts and more accounts means more great people like you to help us motivate customers. Do you know someone who is looking to join us? By referring them to work with us, **you could potentially earn \$500 per referred person, be entered into a drawing for an iPad, and other incentives.** All US based employees are eligible.

We are currently filling the following positions:

- Customer Experience Associate I - Taylorsville (remote options)
- Collections Agent - Charlotte, NC

Check out all openings at our career site on [linkedin](#) or [Indeed](#). Do you know someone who might be interested?

Welcome to the Team!

We had 5 new joiners on the AT&T team in Johannesburg, South Africa, adding on to the initial 7 agents that we on boarded, taking the total number of agents to 12. The team hit the ground running and the majority of them are already meeting and exceeding the performance targets! We are looking forward to growing this team and taking it to greater heights.



Third Quarter Leadership Meetings

This coming week, leaders from around the company will once again be meeting for the third quarterly leadership meeting of the year. As a reminder, these meeting have three main objectives:

- To build a strategy in support of our long-term vision,
- To develop our people into great leaders,
- To build a cohesive team through strong human experience

These meetings are a valuable investment to develop our team. While leaders are away, each site will have designated leaders who will provide support. Look for local communications.

Are you reelin' in the years?

Remember the day you started a new job? You may have thought, “will I like the people I work with?” or “will I be able to handle this?” This quickly changed to, “Wow, I really like these people I work with!” and “I’m really good at what I do!” and before you know it, your “job” just became a “career” to be proud of. With that, let’s celebrate the careers of our team members who are reaching a career milestone this month!

Team Member	Location	Hire Day	Number of Years
Belinda Traver	Taylorsville	9/21	1
Vincent Jimenez	Taylorsville	9/21	1
Derrick Miles Miles	Round Rock	9/27	1
Briana Rangel	Round Rock	9/29	1
Candy Grady	Taylorsville	9/8	2
Kailee Scribner	Taylorsville	9/28	2
Mary Reynolds	Taylorsville	9/19	3
David Saravia	Charlotte	9/3	3
Eric Georgeopoulos	Jacksonville	9/30	3
Cynthia Smith	Charlotte	9/17	4
Barbara Welch	Charlotte	9/18	4
Luke Eichbauer	Taylorsville	9/3	5
Mike Dennis	Taylorsville	9/5	5
Kurt Easthope	Texas	9/28	6
Latoya Ray	Charlotte	9/26	6
Delores Febles	Taylorsville	9/1	7
Donna Tomlinson	Charlotte	9/2	8
Chyna Christensen	Texas	9/25	10



Upcoming Events

September 7th and 8th - 3rd Quarter Leadership Meeting

September 13th and 14th - Town Hall Meetings

Save the date for **Summer Parties**:

Taylorsville- September 17th

Jacksonville - September 22nd

Charlotte - September 24th

Austin - October 1st

October 31st - Halloween!

Question of Week

This week's winner of *Question of the Week* is (drum roll please) ????, was postponed. We'll have two questions of the week winners this coming week.

This week's question*:

Who is celebrating a 7 year anniversary with Complete Recovery this month?

*All answers must be submitted by end of business Thursday to be included in the weekly drawing.

E-mail your answers to chuck.k@complete1.com or send a message directly via Webex or to look for a box at a center near you!

And as always, we appreciate your feedback, which you can send to chuck.k@complete1.com

A Very Special Contest: Listen to the Complete Story Podcast to win!



There are currently 26 amazing episodes of the Complete Story Podcast. Miles and I have worked hard to bring you great content, interviews with company leaders, Complete charitable partners and team members just like you! For example, our latest episode features Neka Williams, a team member who's done it all at Complete.

But we want more of you to listen!

So, over the course of the next two weeks, we challenge each of you to listen to ONE episode of the Complete Story podcast. If you do, you'll be entered into a drawing for a **\$50 gift card or equivalent**. To enter and prove that you have listened to the podcast, all you need to do is send me the episode number and one of the words from "Chuck's Fast Five" which we play at the end of almost every episode.

And here a quick tip: we post our podcasts in webex, but all of our podcast can be found on [Anchor](#) and Spotify.

The Complete News committee is comprised of a diverse group of community members including: Miles Jensen, Candy Grady, Mariam Green (Taylorsville), Liz Rodriguez (Texas), Tatiana Rodriguez (Bogota), Tammy Honeywell (Charlotte), Mduduzi Mabaso (Johannesburg)