

## Taylorsville celebrates and Makes a Wish Come True

On Saturday, September 17th, the Complete family in Utah got together at Sugarhouse Park to share a meal, share some fun, and most importantly, share each other's company for a few hours with their families. From the bounce house for the kids, to the prize raffle for the bigger kids, it was a really nice time. Thanks to Miles and Scott and Luke who once again provided the smoked meats, to Merlin and Chet for serving as Masters of Ceremony at the event and of course Mariam for putting it all together, with help from Candy. While the weather in the morning was questionable, it's clear that the sun shines on Complete as it did in the evening when the party started.

And what a better way to celebrate Community than to Make a Wish come true. Through everyone's efforts, we will be sending 5 year old Ty, who has congenital heart disease, and his family to Disney World! As a huge Star Wars fan, Ty was presented with a treasure trove of Star Wars stuff and Disney paraphernalia.



## Now Hiring! This week is HUGE!



As you should have all heard by now, we are rapidly hiring to meet our growing client needs. And through the hard work of many people, we are scheduled to onboard almost 40 people in our US operations this next week alone! We appreciate everyone's efforts and flexibility as we work to provide a great start for all these new team members. Thanks to everyone who has shared our information with their networks through social media and other networks! We look forward to rewarding you all with many employee referral payouts for the holidays!

### We are all Recruiters!

- We believe some of our best employees are the ones who are referred by you! After all, who knows what it takes to succeed here more than you do?
- We want to reward you for every person you refer to work here that becomes a contributing member of our team.
- We also want to reward them for joining us.
- Through the month of September, you stand to earn \$500 for each person you refer who is successful in creating great customer relationships for 90 days.
- But wait, there's more: They also will get a \$500 bonus once they hit their 90 days!
- But wait even longer and read the fine print.
  - Eligibility
    - Submit [Employee Referral Form](#)
    - Agent referrals that are submitted in the month of September are eligible
    - Employee (referrer) and New Hire (referral) must be in good standing
    - New Hire must hit 90 days of employment and work at least 85% of their scheduled hours
    - Members of the HR team and anyone involved in the interview and selection process are **not** eligible

This is your chance to take some ownership in our workplace. You have direct control over who works here and stand to gain financially by taking action. It's all about our networks and relationships we have today and tomorrow.

If you refer four people, you stand to gain \$2000. What can you do with \$2000?

## Team Members to Know

### Waypoint- August Employee of the Month-Leah Greene

Meet our employee of the month for August  
-Leah Greene -

Those who work with Leah know what an easy choice this was. Not just for her daily extraordinary performance as an employee but she is the nicest person you will ever know. Leah never shies away from a challenge and goes the extra mile daily to help her coworkers achieve their goals! Thanks so much Leah for all you do for our company, it is an honour to work with you!



Congratulations to **Chancy Richardson** his purchase of this awesome new set of wheels. Always a team player, Chancy provides leadership in our Complete Sun operation as the supervisor of our team in South Africa.

Chancy joined Complete in our equipment recovery operation back in July of 2020, after a career working with some great companies like Comcast and Amazon.

Keep on rollin' Chancy. But be safe out there ;-)

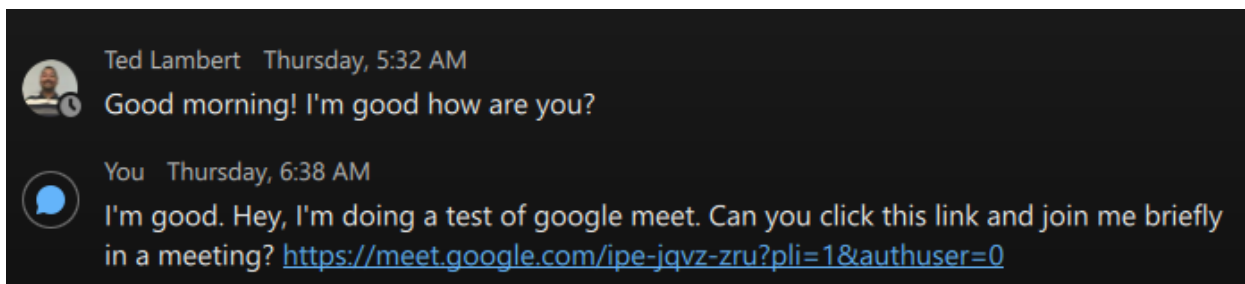
## Communications Tip: Webex and Google Meetings



and



Have you ever received a message in Webex with a link? Something like this?



Well it's just that easy for us to communicate face to face no matter where we are located in our ever expanding company. How does this work?

- A) The person who has google meet access, usually a leader in our organization or other person with google suite access schedules a google meet.
- B) They then send a message to the person they would like to invite, embedding the link to the google meet associated with the meeting.
- C) The sender then starts the meeting and "admits" the invitee when they attempt to join the meeting.

It pays to be in webex throughout your day, as you never know who might be trying to reach out to tell you what a great job you're doing!

## Upcoming Events

Save the date for **Summer (fall) Parties:**

Jacksonville - September 22nd

Charlotte - September 24th

Austin - October 1st

October 31st - Halloween!

## Question of Week

This week's winner of *Question of the Week* is (drum roll please) Wait. We had so few people enter this past week that we did not have a drawing. Instead, we are going to roll over the \$10 into next week's drawing so, if you read the newsletter and answer the question of the week, you will be entered to win \$20! For those few who entered this week, if you enter again this week, you will have two chances to win!

### This week's question\*:

Who was Waypoint's August Employee of the Month?

\*All answers must be submitted by end of business Thursday to be included in the weekly drawing.

E-mail your answers to [chuck.k@complete1.com](mailto:chuck.k@complete1.com) or send a message directly via Webex or to look for a box at a center near you!

And as always, we appreciate your feedback, which you can send to [chuck.k@complete1.com](mailto:chuck.k@complete1.com)

**A Very Special Contest: Listen to the Complete Story Podcast to win! LAST WEEK TO ENTER...ONLY FOUR PEOPLE HAVE ENTERED SO FAR**



There are currently 26 amazing episodes of the Complete Story Podcast. Miles and I have worked hard to bring you great content, interviews with company leaders, Complete charitable partners and team members just like you! For example, our latest episode features Neka Williams, a team member who's done it all at Complete.

But we want more of you to listen!

So, we continue to challenge each of you to listen to ONE episode of the Complete Story podcast. If you do, you'll be entered into a drawing for a **\$50 gift card or equivalent**. To enter and prove that you have listened to the podcast, all you need to do is send me the episode number and title of the episode.

*And here is a quick tip: we post our podcasts on webex, but all of our podcasts can be found on [Anchor](#) and Spotify.*

The Complete News committee is comprised of a diverse group of community members including: Miles Jensen, Candy Grady, Mariam Green (Taylorsville), Liz Rodriguez (Texas), Tatiana Rodriguez (Bogota), Tammy Honeywell (Charlotte), Mduduzi Mabaso (Johannesburg)